



**Frequently Asked Questions:**

- **Is there a fee for tutoring?**

Tutoring is free of charge.

- **Where is tutoring provided?**

A student can work with a tutor only inside the S.O.C.R.A.T.E.S. tutoring center.

- **Is tutoring available on Holidays?**

No tutoring on Holidays.

- **Do I need to schedule an appointment and how do I do so?**

Tutoring is on a walk-in basis

Demand may be high at the time you arrive, and tutors may not be able to fully complete assistance with a paper or topic. Thus, plan ahead and you may have to visit more than once.

We recommend coming to tutoring in advance of the assignment's due date or exam day. Do not come the day before or, even more stressing, the same day. We cannot help students with assignments 15 or 30 minutes before a class.

- **Do I need to register before coming to the center?**

No registration is required. It is a free service offered to all STU undergraduate and graduate students.

- **"The tutor will do my work for me!"**

We highly recommend completing your homework prior to coming to the center. Bring along the instructor's guidelines as this will help the tutor to reflect the instructor's requirements and support the assignment with given concepts.

**The Tutoring Center is not a fix-it shop.** We do not do your math homework, your research, or your proofreading. We will help you understand the

concepts used in your math homework, show you a process for doing research, and point out some errors you need to proofread. Remember: "The goal of tutoring is to create independent learners."

The same applies when a student is coming for assistance to prepare for an exam. Studying beforehand will help you ask the tutor specific questions.

- **If I miss class, the tutoring center will supplement the missing concepts for me.**

Tutoring is not teaching. It cannot and does not substitute for attending class and doing your homework.

If you miss class, communicate with your instructor. Tutors are always happy to help you with questions about your make-up work.

- **Can I get proof of attendance?**

If requested by your instructor, we can provide documentation of your attendance.

- **Can my friend come with me to tutoring?**

Only if he/she is participating in the tutoring session and he/she is a current STU student. Space is limited and reserved for students in need of tutoring and tutoring center staff.

### **How Can Students Get the Most from a Tutoring Session?**

- ✓ Visit Early:  
Do not wait to visit the day before an exam. The sooner you tackle a problem the easier it is to solve.
- ✓ Prepare for your tutoring session:  
Go to class, attempt to complete all homework practice examples before you see the tutor, and read your text. This helps your tutor know where to start.
- ✓ Bring your textbook, syllabus, notes, handouts, your current assignment, previous papers, and other work— anything and everything you would bring to class!
- ✓ Understand that tutoring is on a first-come-first-serve basis; therefore, you may not be assisted as soon as you arrive.
- ✓ Plan Ahead: Remember some times of the day, certain days of the week, and midterm and finals weeks are very busy at the tutoring center. So plan your visits, and do not wait until the last minute before a class or a test to seek help.