

MYBOBCAT LOGIN REQUEST FORM

Name: _____

(PLEASE PRINT)

First

Middle

Last

ID Number:

Phone Number:

DOB:

Last 4 Digits SS Number:

E-mail address to receive Login information: _____

Student Signature: _____ Date: _____

LOGIN INFORMATION

Student Success Center Office Hours M-TH 9:00am to 6:00pm and Friday's 9:00am to 5:00pm.

Help Desk operates 24-7-365. We are available for assistance every day at any time. The Help Desk operator will process calls, emails, and greet visitors.

How do I contact the Help Desk?

1. Dial (305) 628-6610 or 1-888-691-5073
2. On campus, dial 6610
3. By email at helpdesk@stu.edu
4. Stop by Sullivan Hall we are located on the 2nd floor.

What happens after I report a problem or make a request?

The Help Desk operator logs your service request in our online Trouble Ticket System and routes the job to the appropriate person on our team.

PIN Numbers cannot be given by phone.

SSC Office Use Only:

Received By: _____ Date: _____